



Mission: To serve member health with excellence and dignity, respecting the value and needs of each person.

Membership Data* (as of March 31, 2024)

Total CalOptima Health Membership 932,168	Program	Members
	Medi-Cal	914,417
	OneCare (HMO D-SNP)	17,277
	Program of All-Inclusive Care for the Elderly (PACE)	474
*Based on unaudited financial report and includes prior period adjustment		

Operating Budget (for nine months ended March 31, 2024)

	YTD Actual	YTD Budget	Difference
Revenues	\$3,633,021,963	\$3,076,842,981	\$556,178,982
Medical Expenses	\$3,376,791,097	\$2,885,911,317	(\$490,879,780)
Administrative Expenses	\$166,128,775	\$189,809,446	\$23,680,671
Operating Margin	\$90,102,091	\$1,122,218	\$88,979,873
Medical Loss Ratio (MLR)	92.9%	93.8 %	(0.8%)
Administrative Loss Ratio (ALR)	4.6%	6.2%	1.6%

Note: Totals may not add due to rounding

Reserve Summary (as of March 31, 2024)

	Amount (in millions)
Board Designated Reserves	\$632.5*
Capital Assets (Net of depreciation)	\$95.8
Resources Committed by the Board	\$545.4
Resources Unallocated/Unassigned	\$588.3*
Total Net Assets	\$1,861.9

*Total of Board-designated reserves and unallocated resources can support approximately 104 days of CalOptima Health's current operations.

**Total Annual
Budgeted Revenue**

\$4 Billion

NOTE: CalOptima Health receives its funding from state and federal revenues only. CalOptima Health does not receive any of its funding from the County of Orange.

CalOptima Health Fast Facts

May 2024

Personnel Summary (as of April 20, 2024, pay period)

	Filled	Open	Vacancy % Medical	Vacancy % Administrative	Vacancy % Combined
Staff	1,307.3	87.35	47.62%	52.38%	6.26%
Supervisor	78	6	33.33%	66.67%	7.14%
Manager	114	6	50%	50%	5%
Director	64.75	2	100%	---%	3%
Executive	19	3	---%	100%	13.64%
Total FTE Count	1,583.1	104.4	47.89%	52.11%	6.18%

FTE count based on position control reconciliation and includes both medical and administrative positions.

Provider Network Data (as of March 31, 2024)

	Number of Providers
Primary Care Providers	1,229
Specialists	9,577
Pharmacies	538
Acute and Rehab Hospitals	39
Community Health Centers	52
Long-Term Care Facilities	104

Treatment Authorizations (as of February 29, 2024)

	Mandated	Average Time to Decision
Inpatient Concurrent Urgent	72 hours	45.25 hours
Prior Authorization – Urgent	72 hours	24.74 hours
Prior Authorization – Routine	5 days	2.2 days

Average turnaround time for routine and urgent authorization requests for CalOptima Health Community Network.

Member Demographics (as of March 31, 2024)

Member Age		Language Preference		Medi-Cal Aid Category	
0 to 5	8%	English	55%	Temporary Assistance for Needy Families	39%
6 to 18	23%	Spanish	30%	Expansion	38%
19 to 44	36%	Vietnamese	9%	Optional Targeted Low-Income Children	7%
45 to 64	20%	Other	2%	Seniors	10%
65 +	13%	Korean	2%	People With Disabilities	5%
		Farsi	1%	Long-Term Care	<1%
		Chinese	<1%	Other	<1%
		Arabic	<1%		