

Tips to Streamline the Prescription Process

- Refer to the OneCare formulary at the following link for any prior authorization requirements or limitations: www.caloptima.org/en/ForProviders/PharmacyInformation/OneCareMedicarePartD
- Prescribe electronically whenever possible.
- Write for 90-day supplies of chronic medications: This reduces a member's co-pay, as a 90-day supply has the same co-pay as a 30-day supply.
- **Request medication refill synchronization**: Minimize the need for patients to order frequent refills and make multiple trips to the pharmacy by asking the pharmacy to refill chronic medications on the same day.
- **Remind patients about the option for auto-refills for chronic medications**: Automatic prescription refill programs can improve medication adherence, especially for patients receiving multiple medications. Some pharmacies may require patients to request auto-refills for each medication in person or electronically.
- Check the CalOptima Health Provider Portal for medication fill history: The Provider Portal is a secure online website where you have access to CalOptima Health patient information, including prescription claims data. To begin your registration process, please visit https://providers.caloptima.org/#/login or contact Provider Relations at **714-246-8600**.