

Board of Directors Meeting Highlights

February 1, 2018

CalOptima Debuts Comprehensive Member Health Needs Assessment (MHNA) Study, Plans Community Grants in Response

CalOptima shared the results of its MHNA, the most comprehensive analysis to date of members' significant health care and social challenges. Board members learned about the outstanding response, with data from nearly 6,000 surveys, 31 face-to-face focus groups and 24 interviews with key community stakeholders. They also learned how the study revealed information that was long suspected but now quantifiable. For example, members face notable barriers to care — some that reflect difficulty with the health care system, such as it takes too long to get a doctor appointment, and others that are more personal, such as fear of stigma about mental health issues. Furthermore, the data show that members have a notable lack of awareness about benefits and services, and they contend with negative social and environmental issues. With the MHNA results in mind, the Board approved the staff recommendation for releasing \$14.4 million in funding for community grants to address the identified challenges. In March, eight requests for proposal will be issued to expand access to mental health, dental and other care, and outreach/education services.

Board Approves Program of All-Inclusive Care for the Elderly (PACE) Expansion

The Board authorized the expansion of PACE through new partnerships with Community-Based Adult Services (CBAS) centers. After a rigorous review process, five CBAS centers were approved as alternative care settings for PACE, including Acacia Adult Day Services, SeniorServ Anaheim Adult Day Health Care, SeniorServ Santa Ana Adult Day Health Care, South County Adult Day Services and Sultan Adult Day Health Care Center. With access to these centers, more seniors may join PACE and existing PACE participants will gain more options to receive adult day health care, which includes services such as personal care, restorative therapy, recreational therapy, social services and more. PACE's first collaborative arrangement with a CBAS center is expected to be in place by April, and future partnerships beyond the initial five are possible as needed.

Behavioral Health Transition Complete

CalOptima Chief Executive Officer Michael Schrader updated the Board about the successful transition of Medi-Cal behavioral health benefits to CalOptima oversight. After contracting with hundreds of providers during the past few months, CalOptima is now responsible for directly administering benefits for mild to moderate mental health conditions and Applied Behavior Analysis services for children with autism. Feedback from members and providers in the weeks since the January 1 transition has been positive.

Community Events Receive Funding Support

The Board authorized CalOptima's funding support two local Lunar New Year Tet Festivals February 16–18 and the South County Senior Summit on April 20. Consistent with our mission to be a community resource for members, CalOptima will be at the CEAVA Foundation and OC Parks Tet Festival in Fountain Valley and the Union of Vietnamese Student Associations Southern California festival in Costa Mesa. The senior event will be held at the Laguna Woods Village Performing Art Center.

ABOUT CALOPTIMA

CalOptima is a county organized health system that administers health insurance programs for low-income children, adults, seniors and people with disabilities in Orange County. Our mission is to provide members with access to quality health care services delivered in a cost-effective and compassionate manner. As one of Orange County's largest health insurers, we provide coverage through four major programs: Medi-Cal, OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan), OneCare (Medicare Advantage Special Needs Plan), and the Program of All-Inclusive Care for the Elderly (PACE).

If you have any questions, please contact:

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