



BOARD OF DIRECTORS' QUALITY ASSURANCE COMMITTEE

On March 12, 1996, the CalOptima Health Board of Directors' Quality Assurance Committee was established as a standing Committee of the Board with oversight responsibilities related to the overall quality of the CalOptima Health program. Such oversight entails quality as it relates both to health care delivered under the CalOptima Health program and to the quality of program operations itself. Specific oversight responsibilities include, but are not limited to: health care delivery quality standards, health outcomes, operational performance standards, and quality improvement initiatives. The Committee serves as the primary level of Board review for any quality-related issues or policies affecting the CalOptima Health program.

The Quality Assurance Committee is subject to the same open government practices that apply to the full Board. The Board Chair appoints Committee Members and the Committee Chair. The current Quality Assurance Committee roster is as follows:

Member

Chair:

Trieu Tran, M.D.

Orthopedic Surgeon

José Mayorga, M.D.

Executive Director

Nancy Shivers, MSN, RN, CCM

Case Manager

Representing

*Licensed Medical Provider in Current Practice
(not affiliated with an IPA or Health Network)*

*Licensed Physician in Current Practice and
Representative of a Contracted IPA or Health
Network*

*Current CalOptima Health Member or Family
Member of a CalOptima Health Member*

As of August 4, 2022