



**NOTICE OF A
SPECIAL MEETING OF THE
CALOPTIMA BOARD OF DIRECTORS'
WHOLE-CHILD MODEL FAMILY ADVISORY COMMITTEE**

**TUESDAY, DECEMBER 10, 2019
12:00 P.M.**

**CALOPTIMA
505 CITY PARKWAY WEST, SUITE 109-N
ORANGE, CALIFORNIA 92868**

AGENDA

This agenda contains a brief, general description of each item to be considered. The Committee may take any action on all items listed. Except as otherwise provided by law, no action shall be taken on any item not appearing in the following agenda.

Information related to this agenda may be obtained by contacting the CalOptima Clerk of the Board at 714.246.8806 or by visiting our website at www.caloptima.org. In compliance with the Americans with Disabilities Act, those requiring special accommodations for this meeting should notify the Clerk of the Board's office at 714.246.8806. Notification at least 72 hours prior to the meeting will allow time to make reasonable arrangements for accessibility to this meeting.

I. CALL TO ORDER

Pledge of Allegiance

II. ESTABLISH QUORUM

III. PUBLIC COMMENT

At this time, members of the public may address the Committee on general topics. Public Comment on posted item(s) will follow staff presentation of the item(s) to the Committee. If you wish to speak on an item contained in the agenda, please complete a Public Comment Request Form(s) identifying the item(s) and submit the form to the assistant to the Whole-Child Model Family Advisory Committee (WCM FAC). When addressing the Committee, it is requested that you state your name for the record. Please address the Committee as a whole through the Chair. Comments to individual Committee members or staff are not permitted. Speakers will be limited to three (3) minutes.

IV. APPROVE MINUTES

A. Approve Minutes of the February 26, 2019 Regular Meeting of the CalOptima Board of Directors' Whole-Child Model Family Advisory Committee

V. REPORTS

- A. [Consider Approval of FY 2019-20 WCM FAC Meeting Schedule](#)
- B. Consider Recommendation of WCM FAC Candidates

VI. INFORMATIONAL ITEMS

- A. Whole-Child Model Family Advisory Committee Member Updates

VII. COMMITTEE MEMBER COMMENTS

VIII. ADJOURNMENT

MINUTES

REGULAR MEETING OF THE CALOPTIMA BOARD OF DIRECTORS' WHOLE CHILD MODEL FAMILY ADVISORY COMMITTEE

February 26, 2019

A Regular Meeting of the CalOptima Board of Directors' Whole Child Model Family Advisory Committee (WCM FAC) was held on February 26, 2019, at CalOptima, 505 City Parkway West, Orange, California.

Chair Byron reordered the agenda to hear CEO and Management Reports until a quorum was reached.

MANAGEMENT REPORTS

Chief Operating Officer Update

Ladan Khamseh, Chief Operating Officer, provided an update on the Health Homes Program (HHP) and noted CalOptima is working with the Department of Health Care Services (DHCS) to see if there is flexibility in moving program implementation to January 1, 2020, to allow CalOptima staff to focus on the Whole-Child Model (WCM) Program. Ms. Khamseh also provided an update on the WCM contracting initiative and noted that CalOptima will be providing DHCS with copies of signed provider contracts DHCS required WCM Specialists before March 1, 2019. She also noted that WCM member noticing is still required, and that the CCS eligible members with CalOptima will receive both a 90-day and a 60-day letter and an outreach call prior to July 1, 2019.

Ms. Khamseh also discussed the opportunity to integration of the dental program, Denti-Cal into Medi-Cal benefits.

Chief Medical Officer Update

David Ramirez, M.D., Chief Medical Officer, provided an update on CalOptima's plan to reduce barriers for the WCM families and members to receive care. Dr. Ramirez invited the committee to provide feedback they felt were areas of concern which led to a robust discussion among the committee members.

Whole-Child Model Update

Candice Gomez, Executive Director, Program Implementation, updated the Committee on the preparations undertaken in various departments to ensure readiness for the transition on July 1, 2019.

Network Operations Update

Michelle Laughlin, Executive Director, Network Operations, provided an update on the WCM contracting initiative to contract with CCS providers by July 1, 2019. She noted that ten networks were using Children's Hospital of Orange County (CHOC) to create their WCM network. She also discussed the behavioral health program and reminded the Committee that the Orange County Health Care Agency (OCHCA) still handles the most severe mental health issues with CalOptima responsible for the mild to moderate mental health issues.

CALL TO ORDER

Chair Byron called the meeting to order at 10:10 a.m.

ESTABLISH QUORUM

Members Present: Maura Byron, Chair; Pam Patterson, Vice Chair; Sandra Cortez-Schultz; Grace Leroy-Loge; Kristen Rogers; Malissa Watson; Diane Key (at 10:00 a.m.)

Members Absent: Melissa Hardaway

Others Present: Ladan Khamseh, Chief Operating Officer; David Ramirez M.D., Chief Medical Officer; Sessa Mudunuri, Executive Director, Operations; Candice Gomez, Executive Director, Program Implementation; Tracy Hitzeman, Executive Director, Clinical Operations; T.T. Nguyen Dr., Medical Director; Medical Management; Michelle Laughlin, Executive Director, Network Operations; Betsy Ha, Executive Director, Quality & Population Health Management; Belinda Abeyta, Director, Customer Service; Cheryl Simmons, Staff to the Advisory Committees. Customer Service; Samantha Fontenot, Program Specialist, Customer Service; Marlene Acevedo, Manager, Customer Service

MINUTES

Approve the Minutes of the January 17, 2019 Special Meeting of the CalOptima Board of Directors' Whole Child Model Family Advisory Committee

Action: On motion of Member Leroy-Loge, seconded and carried, the WCM FAC Committee approved the minutes of the January 19, 2019 meeting. (Motion carried 7-0-0, Member Hardaway absent)

PUBLIC COMMENT

Michael Weiss M.D., Children's Hospital of Orange County - Oral re: Agenda Item VI. B. Care Management.

REPORTS

Consider Recommendation of Whole Child Model Family Advisory Committee Authorized Family Member Candidate

At the January 17, 2019 Special Meeting, Chair Byron formed a Nominations Ad Hoc Committee (Ad Hoc) comprised of herself, Vice Chair Pamela Patterson and Member Leroy-Loge to review an applicant for the Authorized Family Representative seat that expires on June 30, 2020.

On behalf of the Nominations Ad Hoc, Vice Chair Patterson summarized the qualifications of Cathleen Collins for the open Authorized Family Member seat and asked for a recommendation to forward her nomination to the CalOptima Board for approval.

Action: *On motion of Member Leroy-Loge, seconded and carried, the Committee approved the ad hoc recommendation to nominate Cathleen Collins as an Authorized Family Member Representative. Recommendation will be forwarded to the CalOptima Board of Directors for consideration at the April 4, 2019 meeting. (Motion carried 7-0-0; Member Hardaway absent).*

INFORMATION ITEMS

Whole-Child Model Pharmacy Update

David Ramirez M.D, Chief Medical Officer, provided comprehensive information regarding CalOptima's Pharmacy Management responsibilities and the WCM pharmacy goals.

Dental Initiative Update

Ms. Gomez presented an update on the Denti-Cal Initiative. Ms. Gomez noted that at the November 1, 2018 Board of Directors meeting, the Board authorized CalOptima to explore policy opportunities to carve-in dental benefits for Orange County Medi-Cal members. CalOptima will start to engage local stakeholders, regulators and statewide advocacy organizations, including DHCS and the California Dental Association, to determine their level of support. CalOptima is seeking letters of support from organizations that share CalOptima's interest in the integration of the dental program into Medi-Cal. Letters of support are due by March 1, 2019.

WCM FAC Member Updates

Chair Byron announced that the recruitment process for the following seats whose terms will expire on June 30, 2019 will begin on March 1, 2019: three Authorized Family Member Representatives, and two Community Based Organization or Consumer Advocate Representatives. The Chair and Vice Chair positions are also open for nominations. Applications will be posted March 1, 2019 on CalOptima's website; applications must be returned by April 1, 2019. It was noted that members currently appointed to these seats must reapply. Chair Byron formed an ad hoc committee consisting of herself, and Members Rogers and Leroy-Loge to review applications prior to the next WCM FAC meeting. The ad hoc will present recommendations at the April WCM FAC meeting.

ADJOURNMENT

Hearing no further business, Chair Byron adjourned the meeting at 11:20 a.m.

/s/ Cheryl Simmons

Cheryl Simmons
Staff to the Advisory Committees

Approved: December 10, 2019

Whole-Child Model Family Advisory Committee

FY 2019-20 Meeting Schedule

December*

Tuesday, December 10, 2019 at 12:00 P.M.
Conference Room 109

February

Tuesday, February 25, 2020 at 9:30 AM
Conference Room 109-N

April

April 28, 2020 at 9:30 AM
Conference Room 109-N

June

Tuesday, June 23, 2020 at 9:30 AM
Conference Room 109-N

Regular Meeting Location and Time

CalOptima
505 City Parkway West, 1st Floor
Orange, CA 92868
Conference Rooms 108-N or 109-N
9:30 AM – 11:30 AM
www.caloptima.org

All meetings are open to the public. Interested parties are encouraged to attend.

*Denotes Special Meeting