



Community Supports FAQ

1. What are Community Supports?

Community Supports are wraparound services that are medically appropriate and cost-effective alternatives to State Plan Covered Services that CalOptima Health may offer in place of services or settings covered under the California Medicaid State Plan. Members may choose to receive services if they are eligible.

2. What Community Supports are available from CalOptima Health?

The following are Community Supports that CalOptima Health offers, with the effective date of implementation for each:

January 1, 2022:

1. Housing navigation transition services
2. Housing deposits
3. Housing tenancy sustaining services
4. Recuperative care

July 1, 2022:

5. Short-term post-hospitalization housing
6. Day habilitation programs
7. Personal care and homemaker services
8. Medically tailored meals
9. Sobering centers

January 1, 2023:

10. Respite services
11. Nursing facility transition/diversion to assisted living facilities
12. Community transition services/nursing facility transition to a home
13. Environmental accessibility adaptations (home modifications)
14. Asthma remediation

For more detailed information about these Community Supports, please see pages 3–5 of the [Department of Health Care Services \(DHCS\) CalAIM Community Supports Policy Guide](#).

3. What are the eligibility criteria for Community Supports?

For a list of the 14 preapproved Community Supports and their eligibility criteria, please see pages 7–57 of the DHCS CalAIM Community Supports Policy Guide.

4. Are there specific providers that all health networks (HNs) will be required to use for Community Supports?



CalOptima Health will be financially responsible for Community Supports, and HNs will remain responsible for care coordination for members receiving Community Supports. CalOptima Health will notify HNs of all contracted Community Supports providers and expects HNs to collaborate with CalOptima Health to coordinate care. For a list of CalOptima Health's existing Community Support providers, please see the [Community Support Provider Network Directory](#).

5. If a client is authorized for housing navigation or tenancy sustaining services, are they automatically authorized for a housing deposit?

Housing navigation is a separate Community Support service from housing deposits. A separate referral and authorization are required to access the housing deposit benefit.