



**Mission:** To serve member health with excellence and dignity, respecting the value and needs of each person.

### Membership Data\* (as of October 31, 2024)

<b>Total CalOptima Health Membership</b>  <b>910,063</b>	<b>Program</b>	<b>Members</b>
	Medi-Cal	892,392
	OneCare (HMO D-SNP)	17,173
	Program of All-Inclusive Care for the Elderly (PACE)	498

\*Based on unaudited financial report and includes prior period adjustment

### Operating Budget (for four months ended October 31, 2024)

	YTD Actual	YTD Budget	Difference
Revenues	\$1,623,301,815	\$1,422,996,834	\$200,304,981
Medical Expenses	\$1,586,004,481	\$1,424,725,597	(\$161,278,884)
Administrative Expenses	\$79,207,551	\$96,381,292	\$17,173,741
Operating Margin	(\$41,910,218)	(\$98,110,055)	\$56,199,837
Medical Loss Ratio (MLR)	97.7%	100.1 %	(2.4%)
Administrative Loss Ratio (ALR)	4.9%	6.8%	1.9%

**Notes:**

- Totals may not add due to rounding
- Adjusted MLR is 93.4%, excluding estimated provider rate increases funded by reserves

### Reserve Summary (as of October 31, 2024)

	Amount (in millions)
Board Designated Reserves	\$1,030.5*
Statutory Designated Reserves	\$135.1
Capital Assets (Net of depreciation)	\$103.6
Resources Committed by the Board	\$481.4
Board Approved Provider Rate Increases	\$456.0
Resources Unallocated/Unassigned	\$268.6*
<b>Total Net Assets</b>	<b>\$2,475.2</b>

\*Total of Board-designated reserves and unallocated resources can support approximately 122 days of CalOptima Health's current operations.

**Total Annual Budgeted Revenue**

**\$4 Billion**

NOTE: CalOptima Health receives its funding from state and federal revenues only. CalOptima Health does not receive any of its funding from the County of Orange.

# CalOptima Health Fast Facts

December 2024

## Personnel Summary (as of November 16, 2024, pay period)

	Filled	Open	Vacancy % Medical	Vacancy % Administrative	Vacancy % Combined
Staff	1,318.5	73.15	44.82%	55.18%	5.26%
Supervisor	82	0	0%	0%	0%
Manager	114	7	28.57%	71.43%	5.79%
Director	68.25	2.5	60%	40%	3.53%
Executive	20	2	0%	100%	9.09%
<b>Total FTE Count</b>	<b>1,602.8</b>	<b>84.7</b>	<b>47.89%</b>	<b>52.11%</b>	<b>5.02%</b>

FTE count based on position control reconciliation and includes both medical and administrative positions.

## Provider Network Data (as of November 20, 2024)

	Number of Providers
Primary Care Providers	1,318
Specialists	6,999
Pharmacies	525
Acute and Rehab Hospitals	40
Community Health Centers	70
Long-Term Care Facilities	207

## Treatment Authorizations (as of September 30, 2024)

	Mandated	Average Time to Decision
Inpatient Concurrent Urgent	72 hours	35.25 hours
Prior Authorization – Urgent	72 hours	16.58 hours
Prior Authorization – Routine	5 days	2.11 days

Average turnaround time for routine and urgent authorization requests for CalOptima Health Community Network.

## Member Demographics (as of October 31, 2024)

Member Age		Language Preference		Medi-Cal Aid Category	
0 to 5	8%	English	54%	Temporary Assistance for Needy Families	37%
6 to 18	23%	Spanish	31%	Expansion	38%
19 to 44	35%	Vietnamese	10%	Optional Targeted Low-Income Children	8%
45 to 64	20%	Other	2%	Seniors	11%
65 +	14%	Korean	1%	People With Disabilities	5%
		Farsi	1%	Long-Term Care	<1%
		Chinese	<1%	Other	<1%
		Arabic	<1%		