



Mission: To serve member health with excellence and dignity, respecting the value and needs of each person.

Membership Data* (as of September 30, 2024)

Total CalOptima Health Membership 913,501	Program	Members
	Medi-Cal	895,716
	OneCare (HMO D-SNP)	17,282
	Program of All-Inclusive Care for the Elderly (PACE)	503

*Based on unaudited financial report and includes prior period adjustment

Operating Budget (for three months ended September 30, 2024)

	YTD Actual	YTD Budget	Difference
Revenues	\$1,255,951,660	\$1,068,106,279	\$187,845,381
Medical Expenses	\$1,236,461,011	\$1,059,866,014	(\$176,594,997)
Administrative Expenses	\$56,486,311	\$71,765,553	\$15,279,242
Operating Margin	(\$36,995,66)	(\$63,525,288)	\$26,529,626
Medical Loss Ratio (MLR)	98.4%	99.2 %	(0.8%)
Administrative Loss Ratio (ALR)	4.5%	6.7%	2.2%

Notes:

- Totals may not add due to rounding
- Adjusted MLR is 96.1%, excluding estimated provider rate increases funded by reserves

Reserve Summary (as of September 30, 2024)

	Amount (in millions)
Board Designated Reserves	\$1,036.1*
Statutory Designated Reserves	\$136.4
Capital Assets (Net of depreciation)	\$103.9
Resources Committed by the Board	\$485.7
Board Approved Provider Rate Increases	\$473.6
Resources Unallocated/Unassigned	\$242.5*
Total Net Assets	\$2,478.3

*Total of Board-designated reserves and unallocated resources can support approximately 119 days of CalOptima Health's current operations.

Total Annual Budgeted Revenue

\$4 Billion

NOTE: CalOptima Health receives its funding from state and federal revenues only. CalOptima Health does not receive any of its funding from the County of Orange.

CalOptima Health Fast Facts

November 2024

Personnel Summary (as of October 19, 2024, pay period)

	Filled	Open	Vacancy % Medical	Vacancy % Administrative	Vacancy % Combined
Staff	1,319.5	74.15	46.36%	53.64%	5.32%
Supervisor	81	2	50%	50%	2.41%
Manager	113	5	40%	60%	4.24%
Director	68.25	2.5	60%	40%	3.53%
Executive	20	2	0%	100%	9.09%
Total FTE Count	1,601.8	85.7	47.89%	52.11%	5.08%

FTE count based on position control reconciliation and includes both medical and administrative positions.

Provider Network Data (as of October 10, 2024)

	Number of Providers
Primary Care Providers	1,319
Specialists	6,959
Pharmacies	523
Acute and Rehab Hospitals	40
Community Health Centers	72
Long-Term Care Facilities	207

Treatment Authorizations (as of August 31, 2024)

	Mandated	Average Time to Decision
Inpatient Concurrent Urgent	72 hours	32.83 hours
Prior Authorization – Urgent	72 hours	18.32 hours
Prior Authorization – Routine	5 days	2.27 days

Average turnaround time for routine and urgent authorization requests for CalOptima Health Community Network.

Member Demographics (as of September 30, 2024)

Member Age		Language Preference		Medi-Cal Aid Category	
0 to 5	8%	English	54%	Temporary Assistance for Needy Families	38%
6 to 18	23%	Spanish	31%	Expansion	38%
19 to 44	36%	Vietnamese	9%	Optional Targeted Low-Income Children	7%
45 to 64	20%	Other	2%	Seniors	11%
65 +	13%	Korean	2%	People With Disabilities	5%
		Farsi	1%	Long-Term Care	<1%
		Chinese	<1%	Other	<1%
		Arabic	<1%		