

Medi-Cal EHR Incentive Program California Technical Assistance Program Health Information Exchange Organizations

Participation in CalOptima's California Technical Assistance Program includes support services to providers and practices in connecting to available health information exchange infrastructure, including community or enterprise health information organizations, and point-to-point health information exchange.

Electronic health information exchange allows doctors, nurses, pharmacists, other health care providers and patients to access and securely share essential medical information electronically—which has the potential to improve the speed, quality, safety and cost of patient care.

Medi-Cal requires that health care providers participate in health information exchange with a health information organizations that is a participant in the California Trusted Exchange Network ([CTEN](#)) and a signatory of the California Data Use and Reciprocal Support Agreement ([CalDURSA](#)).

CTEN-Participant Health Information Organizations

The following organizations are participants in good standing in the California Trusted Exchange Network. Please contact any of these organizations for up-to-date information on pricing and health information exchange solutions.

Organization	Direct Exchange	Query-based Exchange	Participant Since
Axesson	Yes		8/1/2014
Connect Healthcare	Yes		11/20/15
Inland Empire HIE	Yes		11/11/2015
OCPRHIO	Yes		8/1/2014
RAIN Live Oak HIE	Yes		8/1/2014
San Diego Health Connect	Yes	Yes	8/1/2014
San Joaquin Community HIE	Yes		3/18/2016
Santa Cruz HIE	Yes	Yes	8/1/2014

Direct exchange is the ability to send and receive secure information electronically between providers to support coordinated care. Query-based exchange is the ability for providers to find and/or request information on a patient from other providers.