CalOptima Commits $100 Mil For Homeless Health Programs

The CalOptima Board of Directors appropriated another $74.8 million in funding yesterday for response, coordination and other new initiatives benefitting Medi-Cal members who are homeless. These initiatives involve medically necessary covered services and enhance CalOptima’s recent commitment of $25.2 million, including $11.4 million for mental health services, $11 million for recuperative care services, which is intended to improve outcomes for homeless members being discharged from the hospital and $2.8 million for clinical field and response teams.

The new financial commitment will fund initiatives to be developed to address the rising trends in homelessness and provide health care services for at-risk and homeless CalOptima members. They will supplement the latest programs that have been designed to deliver quality care tailored to their needs. In March, the CalOptima Board of Directors approved the launch of a clinical field team pilot program in partnership with community health centers. Starting this month, the program will place mobile teams of doctors and medical assistants in the community to provide urgent care services.

Also authorized by the Board last month, and supporting this new health care delivery approach, will be a specialized department, the CalOptima Homeless Response Team. This group of eight staff will focus on care coordination, health care navigation services and supportive resources.

Currently, CalOptima is enhancing the system of care for members who are homeless in the following ways:

- **Clinical Field Team Pilot Program**
- **CalOptima Homeless Response Team**
- **Recuperative Care Services**
- **Regional Mental Health and Wellness Campus**
- **Homeless Coordination at Hospitals**
Provider Code Updates

Based on the Medi-Cal bulletins, CalOptima has updated the procedure codes for the subjects listed below:

- NICU/PICU Services Code Conversion: Technical Publications and Support
- Targeted Genomic Sequence Analysis Panel Added as New Medi-Cal Benefit
- Epoetin Beta ESRD Therapy a Medi-Cal Benefit
- Modifiers Override Medical Justification Requirement
- Alcohol Misuse Screenings are Outpatient Services Only
- Modifier UA and UB Rates Spreadsheet Update
- National Correct Coding Initiative Quarterly Update for April 2019

For detailed information regarding these changes, please refer to the March 2019 General Medicine bulletin on the Medi-Cal website at Medi-Cal: Medi-Cal Update - General Medicine | March 2019 | Bulletin 537.

For CalOptima’s prior authorization required list, please refer to the CalOptima website: www.caloptima.org/.

Depression Screening Incentive Ending

In May 2017, CalOptima launched an incentive program to support screening for clinical depression in adolescents, with the goal of increasing the rate of depression screening with a focus on 12-year-old members during their annual well-child visits.

The project has done well, based on the number of claims that we received from all the depression screenings conducted over a two-year span. CalOptima provider participation has greatly contributed to the successful completion of the project, and we hope you will continue to screen your patients for depression on a routine basis.

As of May 31, 2019, the project will end. Providers are required to submit claims for the incentive within 90 days from the date of service. If claims are not submitted within the 90-day period, the incentive claim will not be paid out.

Additionally, we may invite you to share your experience with the Depression Screening Initiative by completing a survey. If selected, your feedback will provide useful information for future projects and identify any areas for improvement. The questionnaire will only take about five minutes to complete.

Fax the completed survey to 714-796-6656 or email behavioralhealth@caloptima.org. For additional information call 657-900-1097.
OneCare Connect: What's Next?

WEDNESDAY, MAY 8, 2019
Alzheimer’s Orange County
2515 McCabe Way, Suite 200
Irvine, CA 92614

5:00 to 6:00 - Registration & Networking Reception
6:00 to 7:30 - Program (Panel discussion, Q&A)

Come hear our panel of experts:
• CalOptima
  • Michael Schrader, Chief Executive Officer
  • David Ramirez, MD, Chief Medical Officer
• Alzheimer’s Orange County
  • Jim McAleer, Chief Executive Officer
• Department of Health Care Services
• OneCare Connect Provider

RSVP by May 1, 2019
Space is Limited!
Rita Cruz Gallegos - (951) 468-5712
## Health Education: Trainings and Meetings

<table>
<thead>
<tr>
<th>Title</th>
<th>Description</th>
<th>Date and Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Smoking Cessation for Pregnancy and Beyond</td>
<td>Learn about smoking cessation from experts in an informative, engaging and novel interactive format</td>
<td>5/1/2019</td>
</tr>
<tr>
<td>Smoking Cessation Leadership Center</td>
<td>Webinars, publications, toolkits, fact sheets and guides for providers</td>
<td>5/1/2019</td>
</tr>
<tr>
<td>Managed Health Care in California Archived Webinars</td>
<td>Multiple 90-minute webinars</td>
<td>5/1/2019</td>
</tr>
<tr>
<td>Available CME/CEU Recorded Webinars</td>
<td>Available recorded webinars with available CE/CME units from the Smoking Cessation Leadership Center</td>
<td>5/1/2019</td>
</tr>
<tr>
<td>Tobacco Dependence Treatment and Behavioral Health</td>
<td>Provides mental health and substance use disorder professionals the knowledge to assess and treat tobacco dependence in smokers with co-occurring psychiatric and/or addictive disorders</td>
<td>5/1/2019</td>
</tr>
<tr>
<td>How to Talk With Patients About Smoking Cessation and Anxiety</td>
<td>Free recorded webinar with 1.0 CE credit</td>
<td>5/1/2019</td>
</tr>
<tr>
<td>Screening, Brief Intervention, and Referral to Treatment (SBIRT) Training</td>
<td>Virtual SBIRT learning webinar</td>
<td>5/1/2019 12–1 p.m.</td>
</tr>
<tr>
<td>Increasing Adolescent Immunization Coverage</td>
<td>Webinar intended for health professionals engaged in care of patients needing vaccinations</td>
<td>5/6/2019</td>
</tr>
<tr>
<td>“We Can” Program 90-Minute Online Training</td>
<td>4 Sessions: We Can! Energize Our Families: Parent Program</td>
<td>5/6/2019</td>
</tr>
<tr>
<td>Media-Smart Youth: Eat, Think and Be Active</td>
<td>Free 1-hour webinar for those interested in implementing youth programs</td>
<td>5/6/2019</td>
</tr>
<tr>
<td>Training Offered by Different Organizations</td>
<td>Various training opportunities offered by different organizations. Check specific trainings for dates and times</td>
<td>5/7/2019 12 –1 p.m.</td>
</tr>
<tr>
<td>How to Talk With Patients About Smoking Cessation and Anxiety</td>
<td>Free recorded webinar with 1.0 CE credit</td>
<td>5/15/2019</td>
</tr>
<tr>
<td>How to Talk With Patients About Smoking Cessation and Anxiety</td>
<td>Free recorded webinar with 1.0 CE credit</td>
<td>5/29/2019</td>
</tr>
<tr>
<td>The Resources for Integrated Care – Webinar Recordings</td>
<td>The Resources for Integrated Care website features recordings of webinars and additional resources and tools for providers and health plans</td>
<td>5/31/2019 12–1 p.m.</td>
</tr>
</tbody>
</table>

For more information regarding available trainings and meetings, contact our Health Education department by fax at 714-338-3127 or by email at healthpromotions@caloptima.org.
OneCare Connect
A ROADMAP TO YOUR BENEFITS

Come learn more about NEW BENEFITS available to you

CalOptima invites you to a special event about the OneCare Connect program. Come meet staff from the CalOptima team and others who work toward the goal of keeping you healthy.

Friday, May 10, 2019
9:30 to 11 a.m.

Downtown Anaheim Community Center
250 E. Center St.
Anaheim, CA 92805

Snacks and drinks will be provided by CalOptima.

For more information and to reserve your space, call us today at 1-877-361-3555.
New Medi-Cal Enrollment Requirements

On January 4, 2019, the Department of Health Care Services (DHCS) released a final bulletin regarding the Provider Application and Validation for Enrollment (PAVE), offering the ability to submit online Medi-Cal enrollment applications and forms to DHCS via the Medi-Cal Provider e–Form Application (e–Form).

DHCS requires all providers listed in the regulatory provider bulletin “PAVE: Web–Based Provider Application for Enrollment in the Medi-Cal Fee-for-Service (FFS) Program” as well as “Release 3.0 Provider Types Eligible for PAVE” to submit their enrollment applications and forms using the e–Form application process effective 60 days from the date of these bulletins.

The required use of the PAVE application process and e–Forms also applies to groups and provider types with specialized enrollment, including clinic–based, facility–based and hospital–based enrollments, and enrollment as an ordering, referring and prescribing (ORP–only) provider that currently enroll through DHCS’ Provider Enrollment Division (PED). To facilitate the use of the PAVE application process, DHCS has also provided the ability for providers to digitally sign the application in order to make the application process more timely and efficient.

Providers listed in the bulletins linked above are required to submit applications, report changes to existing enrollments, complete revalidation or continued enrollment for individual, group, and rendering enrollment types via PAVE effective March 5, 2019.

PED will no longer accept paper applications from the providers listed in the above bulletins as of March 5, 2019. Any paper applications postmarked after March 4, 2019 from these providers listed in the above bulletins will be returned to.

For more information regarding PAVE, please visit the PAVE section of the DHCS website at https://www.dhcs.ca.gov/provgovpart/pages/pave.aspx.
CalOptima’s Provider Relations Department Invites You To:

CalOptima Community Network (CCN) Lunch and Learn Meeting

Friday, May 10, 2019
Program begins at noon and ends at 1:30 p.m.

CalOptima
505 City Parkway West
Orange, Ca 92868

Enjoy Lunch and learn about:

• Whole Child Model Program
• Community Based Adult Services

Who Should Attend:
Contracted providers, physicians, office managers, back office billing and authorization staff.

Please RSVP by Wednesday, May 8, 2019:

https://www.surveymonkey.com/r/CCNLunchandLearn_5-10-19

This event is free, but registration is recommended. For more information, contact the Provider Relations Department at 714-246-8600 or ProviderServicesInbox@caloptima.org
The following is a list outlining changes made to CalOptima policies and procedures during March 2019. The full description of the policies below are finalized and available on CalOptima's website at www.caloptima.org.

<table>
<thead>
<tr>
<th>Policy #</th>
<th>Policy Title, Description and Revisions</th>
<th>Policy Last Review and/or Last Revision Date</th>
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</thead>
<tbody>
<tr>
<td>IS.1000</td>
<td>EPHI Security Program</td>
<td>03/01/19</td>
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<tr>
<td>IS.1201</td>
<td>EPHI Technical Safeguards – Access Controls</td>
<td>03/01/19</td>
</tr>
<tr>
<td>IS.1202</td>
<td>EPHI Technical Safeguards – Data Controls</td>
<td>03/01/19</td>
</tr>
<tr>
<td>IS.1203</td>
<td>CalOptima Wireless Acceptable Use</td>
<td>03/01/19</td>
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<tr>
<td>IS.1204</td>
<td>Wireless Networks</td>
<td>03/01/19</td>
</tr>
<tr>
<td>IS.1301</td>
<td>Security Workforce Access to Electronic Protected Health Information (EPHI)</td>
<td>03/01/19</td>
</tr>
<tr>
<td>IS.1302</td>
<td>Contingency and Data Backup Plan</td>
<td>03/01/19</td>
</tr>
<tr>
<td>IS.1303</td>
<td>Audit, Review, Testing and Change Management</td>
<td>03/01/19</td>
</tr>
<tr>
<td>IS.1305</td>
<td>Information Classification and Handling</td>
<td>03/01/19</td>
</tr>
<tr>
<td>FF.1001</td>
<td>Capitation Payments</td>
<td>03/01/19</td>
</tr>
<tr>
<td>GG.1900</td>
<td>Behavioral Health Services</td>
<td>11/01/18</td>
</tr>
<tr>
<td>HH.1101</td>
<td>CalOptima Provider Complaint</td>
<td>08/01/18</td>
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<tr>
<td>GG.1619</td>
<td>Delegation Oversight</td>
<td>12/06/18</td>
</tr>
<tr>
<td>GG.1650∆</td>
<td>Credentialing and Recredentialing of Practitioners</td>
<td>02/01/19</td>
</tr>
<tr>
<td>PA.1001</td>
<td>Equipment Maintenance and Storage</td>
<td>03/01/19</td>
</tr>
<tr>
<td>PA.1003</td>
<td>PACE Center Space and Physical Requirements</td>
<td>03/01/19</td>
</tr>
<tr>
<td>PA.1004</td>
<td>Maintenance and Housekeeping Standards</td>
<td>03/01/19</td>
</tr>
<tr>
<td>PA.1007</td>
<td>Delivery of PACE Services</td>
<td>03/01/19</td>
</tr>
<tr>
<td>PA.2001</td>
<td>Interdisciplinary Team (IDT) &amp; Participant Assessments</td>
<td>03/01/19</td>
</tr>
<tr>
<td>PA.2002</td>
<td>Care Planning</td>
<td>03/01/19</td>
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<tr>
<td>PA.2020</td>
<td>Voluntary Disenrollment</td>
<td>03/01/19</td>
</tr>
<tr>
<td>PA.5042</td>
<td>Safe Environment for Participants in the PACE Center</td>
<td>03/01/19</td>
</tr>
</tbody>
</table>
Important Meetings

CalOptima Board of Directors Meeting:
May 2, 2 p.m.

CalOptima Provider Advisory Committee Meeting:
May 9, 8 a.m.

CalOptima Member Advisory Committee Meeting:
May 9, 2:30 p.m.

CalOptima Board of Directors Quality Assurance Committee Meeting:
May 15, 3 p.m.

CalOptima Board of Directors Finance and Audit Committee Meeting:
May 16, 2 p.m.

Visit the Provider Events and Workshops section of the CalOptima website to view the provider activities calendar and download registration forms.

CalOptima’s office is located at: 505 City Parkway West, Orange, CA 92868.

Unless otherwise specified, meetings are held at CalOptima.

Visit the CalOptima Website

Visit the CalOptima website at www.caloptima.org to view provider manuals and information on:

- Member Rights and Responsibilities
- QI Program and Goals
- Privacy and Confidentiality
- Pharmaceutical Management Procedures
- Cultural and Linguistic Services
- Changes to the Approved Drug List (Formulary)
- Clinical Practice Guidelines
- Complex Case Management
- Disease Management Services
- Utilization Management

Request hard copies by calling 714-246-8600.