



CalOptima Board of Directors

Supplemental to **March 7, 2019 Board of Directors Meeting Agenda**

INFORMATION ITEMS

20. Homeless Health Update



A Public Agency

CalOptima
Better. Together.

Homeless Health Care Delivery

Board of Directors Meeting
March 7, 2019

Michael Schrader
Chief Executive Officer

Agenda

- Clinical field team pilot
- CalOptima Homeless Response Team
- Other expanded service options under consideration

Clinical Field Team Pilot

- Board approved up to \$1.6 million in IGT 6/7 dollars for startup funding for a clinical field team (CFT) pilot of up to 1 year with Federally Qualified Health Centers (FQHCs)
- Develop parameters and structure for pilot program
 - Partner with up to five interested FQHCs that will:
 - Establish regular hours at high-volume shelters
 - Deploy to community locations on short notice
 - Coordinate to arrange for coverage with extended hours
 - Deliver urgent-care-type services to homeless individuals in need
 - Bill CalOptima for current CalOptima members
 - FQHCs to seek federal funding as payment for non-CalOptima members
- Staff working to complete contract amendments with FQHCs

Homeless Response Team

- Board authorized CalOptima Homeless Response Team
 - Eight new positions in Case Management department
 - Primary point of contact at CalOptima for homeless health services for CalOptima members
 - Dedicated phone line
 - Extended hours
 - Coordinate scheduling and dispatch of CFTs
 - Work closely with County, shelters and providers
 - Make regular field visits to shelters and recuperative care facilities providing services to CalOptima members
- Recruiting to fill positions

Expanded Service Options Under Consideration

- Embedded clinics at shelters
 - FQHCs to consider establishing regular hours for CFTs at selected high-volume shelters with deployment to other community locations on demand
- Whole-Person Care (WPC) hospital navigators
 - Increase per-diem and APR-DRG reimbursement to contracted hospitals for integrating into the WPC program
- Increased access to skilled nursing services
 - Deliver skilled services (e.g., home health nursing, physical therapy or IV antibiotics, etc.) at recuperative care facilities in lieu of skilled nursing facility placement

Expanded Service Options Under Consideration (cont.)

- Recuperative care beyond 90 days
 - Set up a post-WPC recuperative care program
 - Reallocate part of \$10 million in IGT6/7 already allocated to the County's WPC program for recuperative care
 - From WPC recuperative care funds
 - To develop post-WPC recuperative care program
- Recuperative care with behavioral health focus
 - Coordinate with County to explore possibilities of:
 - Existing recuperative care facilities dedicating space for CalOptima members with underlying Serious Mental Illness (SMI)
 - Contracting with recuperative care vendor for a dedicated facility with behavioral health focus

Expanded Service Options Under Consideration (cont.)

- Housing supportive services
 - CalOptima could contribute Medi-Cal funding toward housing supportive services (not including rent) for certain CalOptima members under an 1115 waiver program
 - WPC
 - Link clients to other programs that provide housing supportive services
 - Amend County contract with the State to include a funding pool that CalOptima can contribute to for housing supportive services
 - Health Homes Program
 - For members with multiple chronic conditions who also meet acuity criteria (multiple ER visits, inpatient stays or chronic homelessness)
 - Members must elect to participate
 - Care management includes housing navigation

Expanded Service Options Under Consideration (cont.)

- Housing development and rental assistance
 - Obtaining legal opinion
 - Seeking guidance from the Department of Health Care Services

Next Steps

- Conduct further study on expanded service options under consideration, get feedback from stakeholders and return to Board for authority as appropriate on the following possibilities:
 - WPC hospital navigators
 - Increased access to skilled nursing services
 - Recuperative care beyond 90 days
 - Recuperative care with behavioral health focus
 - Housing supportive services
 - Housing development and rental assistance

CalOptima's Mission

To provide members with access to quality health care services delivered in a cost-effective and compassionate manner

