

CalOptima OneCare and OneCare Connect Program Quick Guide to Concurrent Review for Psychiatric Inpatient

1. CalOptima Behavioral Health (BH) is responsible for all OneCare and OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan) members psychiatric inpatient care regardless of health network affiliation.
2. Hospital must fax the hospital's face sheet to CalOptima Behavioral Health Concurrent Review (CCR) team at **714-954-2387** within 24 hours of admission.
3. An inpatient admission notice will be faxed to hospital to acknowledge receiving the face sheet the next business day.
4. Each case will be assigned to a CalOptima CCR Medical Case Manager (MCM).
5. CalOptima may request additional information for clinical review.
6. Hospital is responsible for developing discharge plan including scheduling follow up visit after hospitalization.
7. CalOptima MCM may provide additional support including face-to-face care coordination while the member is still at hospital.
8. CalOptima will contact members within 48 hours post-discharge to assist member with access to follow up care.